

# Tails of Terra Linda – Grooming Agreement

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Please read and sign the following agreement prior to your pet's grooming appointment.

**I acknowledge and agree to the following:**

1. Safety equipment such as muzzles, slings, and straps may be used humanely if necessary.
2. I understand that grooming carries a risk of minor injuries if my pet does not remain still (e.g., nicks or scratches).
3. For safety and effectiveness, only the groomer will handle the pet during grooming unless otherwise requested.
4. I am responsible for my pet's behavior and health, including any consequences thereof.
5. I will inform staff of any allergies, sensitivities, medical conditions, or prior grooming issues.
6. Painful or stressful procedures (e.g., nail trims, ear cleaning) may be skipped or modified to protect my pet and the groomer.
7. Tails of Terra Linda and its groomers are not liable for outcomes related to pre-existing conditions.
8. I authorize Tails of Terra Linda to seek emergency care for my pet if needed and agree to cover all related costs.
9. If live fleas are found, flea medication will be administered at my expense to maintain salon hygiene.
10. I understand that mats may be removed by de-matting (additional fee) or shaving (if de-matting is not humane). Excessive de-matting is discouraged and may result in irritation or discomfort.
11. Custom or shave-down haircuts will be completed to the best of the groomer's ability based on my request, but results are not guaranteed.
12. Shaving may reveal skin conditions or permanently alter coat texture and growth, especially in double-coated breeds.
13. Most grooms take 2–3 hours. Complex cases may take longer.
14. Tails of Terra Linda may refuse or stop services if grooming is unsafe or if the pet exhibits aggression.
15. If my pet bites or requires special handling, I may be charged a handling fee. I will inform staff of any history of aggression.
16. Elderly or frail pets will be groomed with extra care. Grooming may be adjusted or discontinued if stress or health concerns arise. I accept all risks associated with grooming an elderly pet.

**Acknowledgment**

By signing below, I confirm that I have read and understood the terms of this Grooming Agreement. I accept all associated risks and responsibilities.

Pet Name: \_\_\_\_\_

Client Name (print): \_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_